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Administrative Bulletin 08-06

114.6 CMR 13.00

Refunding Health Safety Net Co-payments for Medical Services

(Effective immediately)

July 2008

This bulletin is a follow up to the May 7, 2008 bulletin on co-payment requirements for medical services in 114.6 CMR 13.04(6)(a)(2)(b). It clarifies the process that Health Safety Net (HSN) Providers must follow to address any co-payments for medical services that have been collected or billed between March 3, 2008 and May 7, 2008. Note: Low income patients continue to be responsible for pharmacy co-payments in accordance with the regulation.

HSN Providers must immediately stop all collection activities on unpaid HSN co-payments for medical services. Additionally, HSN Providers must make all reasonable efforts to refund co-payments to patients that have been collected for medical services during the period between March 3, 2008 and May 7, 2008. The HSN office reserves the right to request appropriate documentation and data regarding Provider efforts to refund co-payments. HSN claims processed between March 3, 2008 and May 7, 2008 will be adjudicated accordingly without the deduction for applicable co-payments.